



SW Region's "Eye on Training" is on NSPS

NNATIONAL
SECURITY
PERSONNEL
SYSTEM

NSPS Core Competency Courses are available immediately from the Army's E-Learning Program.

Army has identified four core competencies (Change Management, Interpersonal Communications, Coaching and Counseling, and Performance Management) that will assist supervisors and employees with the implementation of NSPS.

There are several sources available for the NSPS core competency training:

- Web-based courses through the Army Knowledge Online (AKO) E-Learning Program.
- Classroom training presented at various training locations by training vendors.
- Distance Learning (VTT) training.

HOW TO APPLY FOR ON-LINE COURSES: Army employees may register for on-line courses under Army's E-Learning program through Army Knowledge Online (AKO). Information about registering for these courses is available at: [CHRA's NSPS Webpage](#) or [ARMY KNOWLEDGE ONLINE](#). There is **no cost** for taking these on-line courses.

Change Management Training

Target Audience: Supervisors/Managers

- **Communicating and Reinforcing Change (AKO)**
- Managing Change Effectively
- Strategic Planning for Government Organizations

Target Audience: Employees:

- **Being Prepared for Change (AKO)**
- Change – Opportunity or Obstacle

Coaching and Counseling Training:

Target Audience: Supervisors/Managers

- **The Manager as Coach and Counselor (AKO)**
- Coaching Skills for Managers
- Mentoring

Target Audience: Employees:

- Managing Your Career

Interpersonal Communications Training

Target Audience: Supervisors/Managers

- Communication Skills for Leadership (AKO)
- Conflict Resolution for Managers
- Listening Skills
- Negotiating Skills
- Dealing with Difficult People

Target Audience: Employees:

- **Communicate for Results (AKO)**
- Communicate Better
- Effective Writing/Writing for Government and Business
- Interpersonal Communication Skills Development
- Listening Skills
- Negotiating Skills
- Dealing with Difficult People

Performance Management Training

Target Audience: Supervisors/Managers

- **Continuous Performance Assessment (AKO)**
- **An Essential Guide to Giving Feedback (AKO)**
- Decision Analysis
- Employee Empowerment for Teams
- How to Motivate, Manage and Lead a Team
- Performance Management for Supervisors and Managers

Target Audience: Employees:

- **Performance Based Appraisals: An Employee View (AKO)**
- Creative Problem Solving and Decision Making
- Achieving Maximum Productivity

HOW TO COORDINATE VTT OR CLASSROOM TRAINING:

Contact the SW HRDD staff for assistance in selecting vendors and coordinating your NSPS core competency courses. We are ready to assist you.

Customer Feedback

Your feedback and comments are valuable to us.



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